

Summary

The City and Hackney Safeguarding Adults Board (the Board) is a statutory board required under s43 of the Care Act 2014. One of the statutory duties of the Board is to complete an annual report outlining what it has achieved in respect of adult safeguarding in the previous year. This report outlines the key achievements of the Board, areas for further development as well as what the Board will prioritise in the forthcoming year. An overview of the safeguarding data for the London Borough of Hackney is also included for reference.

Recommendation(s)

Members are asked to:

- Note the report.

Main Report

Background

- 1.1 The City and Hackney Safeguarding Adults Board is a multi-agency partnership, represented by statutory and non-statutory stakeholders. The role of the Board is to assure itself that robust safeguarding procedures are in place across the City and Hackney to protect adults at risk of abuse and neglect. Where abuse and neglect does occur the Board and its partners are committed to tackling this and promoting person centred care for all adults experiencing abuse or neglect. The Board's annual report sets out an appraisal of safeguarding adults' activity across the City of London and Hackney in 2018/19.
- 1.2 The Care Act 2014 sets out a clear statutory framework for how local authorities and other key partners, such as care providers, health services, housing providers and criminal justice agencies, should work together to protect an adult's right to live in safety, free from abuse and neglect. It introduced new safeguarding duties for local authorities including: leading a multi-agency local adult safeguarding system; making or causing enquiries to be made where there is a safeguarding concern; carrying out Safeguarding Adults Reviews; arranging for the provision of independent advocates; and hosting Safeguarding Adults Boards.
- 1.1 In setting out a statutory requirement for Safeguarding Adults Boards for the first time, the Care Act 2014 established three core duties for those Boards: The Board must:
- a) Publish a strategic plan for each financial year that sets out how it will meet its main objectives and what the members will do to achieve this.
 - b) Conduct any Safeguarding Adults Reviews as may be required.
 - c) Publish an annual report detailing what the SAB has done during the year to achieve our main objectives and implement its strategic plan.

This annual report is provided in line with this requirement.

Current Position

Key achievements 2018/19

2.1 In line with its strategy, the key achievements for the Board in 2018/19 include:

- 1) Prioritising co-production and engagement with service users and residents by setting up a task and finish group to plan how to obtain their views on safeguarding related matters. The task and finish group produced a service user newsletter and also co-produced posters on a financial abuse awareness campaign. The Board received positive feedback from those that co-produced the work, who were happy to see that the Board had implemented their suggestions
- 2) Utilising our safeguarding champions to help us raise awareness of safeguarding across community groups in the City and Hackney. Refugee and migrant communities, African Muslim groups, women and adults with no recourse to public funds were specifically targeted by our Champions
- 3) Published two Safeguarding Adults Reviews (SARs), regarding Hackney residents, helping us identify what we need to do better to support adults at risk of abuse and neglect in the community
- 4) Held a staff forum to help us understand where staff have improved their safeguarding and what further actions they need the CHSAB to take to support us
- 5) Asked our partners to audit their safeguarding performance internally. A total of 26 organisations across the City and Hackney completed an audit and the findings were used to help the Board identify our priorities for 2019/20
- 6) Ensured that relevant actions from SARs are included in the health and social care transformation agenda and neighbourhood model in the City and Hackney
- 7) The Board arranged an Inter-Board Transitional Safeguarding workshop in response to concerns about young people's vulnerability as they reach adulthood where safeguarding services are not always available to them
- 8) The Quality Assurance Framework (QAF) was developed by the QAF task and finish group to obtain qualitative information to the Board's decisions

Areas for further development

2.2 The Board will continue to progress work around the following actions that were initiated in 2018/19:

- 1) Efforts were made to hear directly from people who have experienced safeguarding services, unfortunately we were not been successful in achieving this
- 2) Work around modern day slavery and recording guidelines remains on-going and has not yet been finalised

- 3) Work to provide assurance to the Board that processes are in place to safeguard people who have care and support needs and are homeless, this was carried forward into 2019/20.

Data sets for 2018/19

2.3 The key data was collected in relation to safeguarding for London Borough of Hackney:

- 1,392 concerns were raised, which led to 477 s42 enquiries and 285 'other' enquiries, where an enquiry may be carried out at the discretion of the Local Authority if a person does not meet the requirements for a s42 enquiry under the Care Act, for example they do not have care and support needs
- Abuse continues to be most prevalent in the home by someone known to the individual, with neglect and acts of omission, financial abuse and physical abuse being the most common forms of abuse
- Of the 416 concluded cases, 311 expressed their desired outcomes. 165 people had their desired outcomes fully achieved and 120 partially achieved.

Priorities for 2019/20

2.4 The Board has set itself the following strategic priorities for 2019/20:

- 1) To ensure that Making Safeguarding Personal is embedded in practice and the culture of all partner organisations
- 2) To assure itself that the Mental Capacity Act is applied appropriately by all partner organisations
- 3) To build upon awareness of safeguarding issues amongst residents of the City and Hackney
- 4) To ensure that professionals across the Board's partnership are supported to work effectively to support and protect people in need
- 5) To work to develop the Board's Strategy for 2020 – 2025
- 6) To ensure that adults at risk of abuse and neglect are offered advocacy
- 7) To work with partners to address safeguarding issues affecting people who are homeless or sleep rough
- 8) To develop overarching principles to support a transitional safeguarding approach for working with adolescents and young people

Corporate & Strategic Implications

1. Safeguarding is a Corporate and Departmental priority

Appendices

- Appendix 1 – City and Hackney Safeguarding Adults Board Annual Report 2018/19

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